Dear New EPIC Family,

My name is Bart Banfield. I am your superintendent and on behalf of my entire team, welcome to EPIC! We are honored you have chosen us to partner with you on your child’s educational journey, and we are excited to serve you.

Enclosed, you will find an instructional calendar ideal to post on a refrigerator or to keep handy. Remember, even during times when EPIC offices are closed (during the holidays, etc.), your child will always have full access to his or her curriculum and learning will not have to stop. That is the beauty of a free, flexible, customized and high-quality education.

We’ve enclosed information on our attendance policy, along with an explanation of what “pacing” is. Attendance certainly looks different in an online/blended learning school like EPIC. However, it is still defined by state law and students must be considered to be in attendance to remain at EPIC and not be considered truant by the state. Please review the attendance/pacing information and ask your teacher if you have any questions.

You’ll also find in this packet important contacts. The majority of the time, your teacher is going to be your best resource for information you need. However, should you need to speak with such individuals as a Graduate Support Manager or need technical support, the enclosed EPIC contact sheet will be helpful. You can also utilize live chat support Monday-Friday from 8:00 a.m.-5:00 p.m. at www.epiccharterschools.org. Never hesitate to reach out to us!

Please, also be mindful of communication from EPIC and stay engaged with us to ensure you don’t miss out on any important information from the school or opportunities for your child. With students and parents across the state and in every Oklahoma county, it is critical that we be able to email, phone, text and mail to you reliably. The vast amount of our communication is sent via email, so please check your inboxes each day and make sure your information in Epicenter/Parent Portal is always up to date (your teacher will go over Parent Portal with you).

Also make sure that you are following us on Facebook, Twitter and Instagram. Nearly every day, we share videos, podcasts and other information that we know you will find useful, informative and/or entertaining.

Again, we are so excited to serve your family this school year and look forward to a long-lasting and productive partnership with you for your child’s academic success!

Sincerely,

Bart Banfield, Superintendent