
Corporate Retail Solutions Program for Epic Charter

Customer Instructions

- 1** Locate the nearest participating location by either of the following two options:
Go to **theupsstore.com/locations**, enter address information and choose the most convenient location.
Or call **800.789.4623** and request the nearest The UPS Store® location.
- 2** Please take this document to The UPS Store location and tell the center associate you are part of the Corporate Retail Solutions Student Returns program for Epic Charter.
- 3** This program has been designed to provide Pack and Ship services.

Instructions for The UPS Store location

Center Associate: Follow the instructions listed below and ring up all charges in your POS. If you have questions regarding how to process this transaction, call Tech Support.

- 1** This customer has a electronic device(s) to pack and ship through CAMS.
You will need RETURN CODE: RETURN2EPIC to process workflow.